



FAQ's for Walmart / Sam's Club Retrofits

Q: *Are contact closure inputs dry contacts?*

A: Yes, inputs 1-8 on the Nexus controller are dry contacts.

Q: *What is the output on the common?*

A: The common output on the Nexus controller is 24 VDC.

Q: *I have the relay/output programmed correctly. However, the system is still not working correctly. What could be the problem?*

A: If a relay has been manually overridden from inside the panel, it will lockout the relay. To eliminate the lockout, simply hold the Clear/Discover button on the Nexus controller for 2 seconds to clear the override and restore it to the original programming.